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Date: March 18, 2020

Time: 1600hrs

Customer Advisory 4 (COVID-19): Port Klang Terminals and PKFZ Operate as Usual

Dear Valued Customers,

In reference to Port Kelang Authority General Manager's Circular No. 3/2020 as appended below, terminal operators in Port Klang, Northport and Westports, as well as Port Klang Free Zone ("PKFZ") will continue to provide the necessary port and logistics services to serve the nation's need during this critical period. Please note, there may be some interruptions and delays.

Services provided by Government Departments such as Chemistry, Customs and Excise, Immigration and Marine will continue to operate as usual as they are included in the essential services list under the Industrial Relations Act 1967. Transportation sector including haulage companies are also operating as usual to provide haulage and related services.

Thus, consignees are required to take delivery of their consignments without undue delay to prevent backlog of cargo in the port. No waivers will be given for additional storage period arising from consignees failing to do so without valid reasons.

Royal Malaysian Customs Department, government agencies as well as related port and logistics providers are confirmed to be operational to assist the logistics industry.

MTT Shipping will continue to monitor the situation on an ongoing basis and provide updates of any further developments.

Yours Sincerely,
MTT Shipping Sdn. Bhd.

Appendix



LEMBAGA PELABUHAN KELANG
(PORT KLANG AUTHORITY)
Beg Berkunci 202,
Jalan Pelabuhan Utara,
42005 Pelabuhan Klang
SELANGOR DARUL EHSAN, MALAYSIA.

Tel: 603-3168 8211
Fax: 603-3168 9117
603-3168 8228
603-3168 8229
603-3167 0211

Web: <http://www.pka.gov.my>
Email: onestopagency@pka.gov.my

MS ISO 9001 : 2015 REG.NO: AR3579

(JABATAN ZON BEBAS & JABATAN DAGANGAN BERBAHAYA)

Ruj. Tuan:
Ruj. Kami: LPK:PB/600-4/1 Jld. 2 (13)
Tarikh : 17 March 2020

Y.Bhg. Tan Sri / Datuk / Dato' / Sir / Madam,

PORT KELANG AUTHORITY GENERAL MANAGER'S CIRCULAR NO. 3/2020

THE CONDUCT OF PORT OPERATIONS DURING THE COVID-19 RESTRICTED MOVEMENT CONTROL ORDER PERIOD (18 MARCH 2020 – 31 MARCH 2020)

The above subject is duly referred.

2. In view of the rapid increase in the COVID-19 outbreak in Malaysia and worldwide, the Malaysian Government has implemented a nationwide Restricted Movement Control Order from 18 March 2020 until 31 March 2020. This order was issued under the Prevention and Control of Infectious Diseases Act 1988 and the Police Act 1967.
3. However under Schedule 1 of the Industrial Relations Act 1967, Ports are classified as essential services whereby port, dock, harbour and airport services and undertakings, including stevedoring, lighterage, cargo handling, pilotage and storing or bulking of commodities are exempted from the above order.
4. Also included in this essential services list are Services provided by any of the following Departments of Government i.e.: Chemistry, Civil Aviation, Customs and Excise, Immigration, Marine, Meteorology and Printing.
5. In line with this, Port Klang will continue to operate during this period. The Terminal Operators, Northport and Westports as well as Port Klang Free Zone (PKFZ) Sdn Bhd will provide the necessary port and logistics services to serve the nation's needs during this critical period. However port users may expect some interruptions and delays due to external factors and various challenges that may arise.

6. We anticipate that Transport companies especially haulage companies will continue to provide haulage and related services so as to ensure receipt and delivery of cargo from / to the port is not interrupted. In order to prevent any backlog of cargo in the port, Consignees are required to take delivery of their consignments without undue delay. No waivers will be given for additional storage period arising from consignees failing to do so without valid reasons.

7. We further urge all industry players to take the necessary measures to safeguard the health and safety of their workforce during this difficult period. Observance of this restriction order shall be given priority by individuals not involved in critical operations to ensure that the crisis is overcome as soon as possible.

8. Port Klang Authority would like to reiterate that the Royal Malaysian Customs Department and Other Government Agencies as well as related port and logistics service providers will also be operational to assist the logistics industry to clear their goods expeditiously. The planning of their operations and workforce deployment will be at their discretion.

9. All transactions with Port Klang Authority related to Dangerous Goods (DG) and Free Zone (FZ) shall be conducted from the e-DCFZ system. Any related enquiries shall be forwarded to the contact persons as listed in PKA's website.

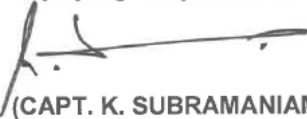
10. In addition, Port Klang Authority has set up a helpline for all enquiries with regards to port operations during the Covid-19 Restricted Movement Control Order (as attached in Appendix 1). A list of frequently asked questions (FAQs) will be posted on our website to assist port users. Northport, Westports and PKFZ will also issue further guidance on operational matters.

11. During this period, Port Klang Authority HQ, the Terminal Operators offices (Northport, Westports, and PKFZ) and the Vessel Traffic Management System (VTMS) office will not be open to public or official visits by delegations. More information will be provided from time to time to update port users of any further developments.

Thank you.

“BERKHIDMAT UNTUK NEGARA”

Saya yang menjalankan amanah,



(CAPT. K. SUBRAMANIAM)

General Manager

Port Klang Authority

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